COMPANY PROFILE

SMART SOLUTION AND TECHNICAL SERVICE JOINT STOCK COMPANY (SSTS)

SMART SOLUTIONS
SMART SERVICES - SMART CHOICE

https://www.ssts.vn

SMART SOLUTIONS
SMART SERVICES - SMART CHOICE
ISO 9001:2015

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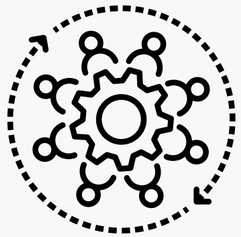
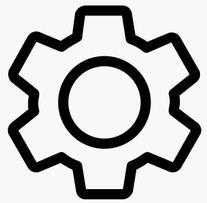


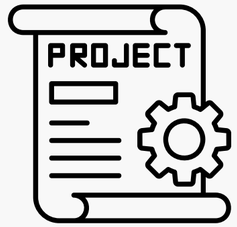
Vision



Sphere of activity

Company capacity

Partners & Clients



Key project

OUR JOURNEY

2022

TRAINING COMMITMENT

- In addition to successfully delivering key projects, we prioritize training our core personnel to achieve esteemed certifications in the industry

2025

EXPANSION

- We continue to explore new opportunities for collaboration, contributing to the sustainable success of our valued customers and partners

2021

ESTABLISHMENT

- In 2021, SSTS Joint Stock Company was officially founded

2024

GROWTH

- The years 2023 - 2024 mark a significant milestone in our development, highlighted by:

1. Achieving ISO 9001:2015 certification
2. Expanding our market presence while effectively executing major projects

VISION

To become a leading company in IT solutions and technical services, delivering professional and comprehensive customer-centric solutions.

CORE VALUES

- Professional
- Dedicated service
- Constant innovation
- Difference
- Smart
- Efficiency

SPHERE OF ACTIVITY

1. IT Infrastructure
2. System Integration Deployment
3. Information Security Solutions
4. System Assessment, Management, and Operations
5. Maintenance, Servicing, and Extended Warranty

System Integration Consulting and Deployment Services

Understanding our customers' unique needs, SSTS provides tailored solution packages with flexible consulting and implementation services, ensuring optimal alignment with each business's requirements

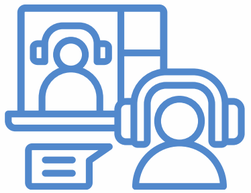
IT INFRASTRUCTURE

We are a professional IT solutions provider with an experienced team and strong partnerships with leading global technology firms. We work closely with our clients, conducting on-site assessments of their current IT infrastructure to provide the most optimal recommendations and solutions, ensuring operational efficiency and long-term investment value for their business.

- Virtualization and Cloud Computing

- Infrastructure and Security

- Server and Storage Solutions



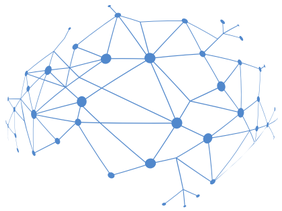
- Video Conferencing Solutions

- Unified Communications Solutions

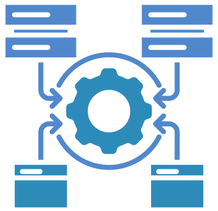
- Database Development and Integration

SYSTEM INTEGRATION DEPLOYMENT

SSTS has a team of highly experienced experts who have worked at leading IT corporations. We are confident in delivering optimal technology solutions that ensure operational efficiency and investment cost optimization.



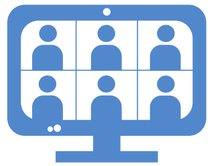
- Network Infrastructure and Connectivity Systems



- Server and Storage Systems

- Security Systems

- Virtualization and Cloud Computing Systems



- Collaboration and Online Meeting Systems

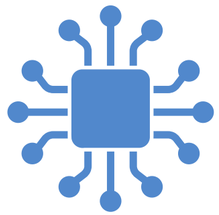
- Data Center Infrastructure Support Systems

INFORMATION SECURITY SYSTEM

We partner with our clients to implement cutting-edge security technologies, offering comprehensive analysis, assessment, and security monitoring services. By identifying risks early and issuing timely alerts, we recommend effective response strategies to help businesses maintain secure and stable operations.

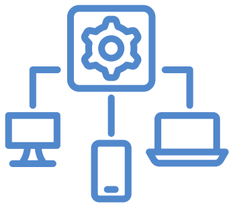
- Network Security – Next-Generation Firewall (NGFW

- Application Security – Web Application Firewall (WAF) and Database Firewall



- Load Balancing and Application Security

- Gateway-Level Virus and Spam Protection



- Endpoint Security Solutions: Antivirus/Anti-Spyware, Data Loss Prevention (DLP), etc

SYSTEM ASSESSMENT, MANAGEMENT, AND OPERATIONS

SSTS provides IT outsourcing services with professionally trained personnel in IT system management and operations, helping businesses sustain stable and efficient performance. Assigned personnel will work on-site as required, fulfilling their designated responsibilities while complying with company regulations, ensuring professionalism and optimal performance.

- IT onsite

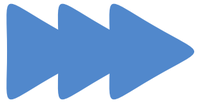
- IT helpdesk

- IT System Administration: Installation, configuration, and management of IT infrastructure systems. Monitoring and reporting system status periodically and on demand. Inspecting and resolving infrastructure-related incidents. Managing IT materials and equipment in accordance with job requirements

MAINTENANCE, SERVICING, AND EXTENDED WARRANTY

Leveraging our expertise in hardware supply and system integration, SSTS recognizes the challenges businesses face in maintaining a stable, secure, and efficient IT infrastructure. Our maintenance and servicing services help optimize costs, reduce repair risks, and minimize unnecessary investments in new equipment. We also provide extended warranty services with flexible options for duration, response levels, and warranty methods, tailored to meet customer requirements and budgets.

- Extend equipment warranty period by 1-2-3-4-5 years



- Improve response time beyond the standard manufacturer warranty policy

- On-site pickup and return for warranty services

- Guarantee that replacement parts are authentic and approved by the manufacturer.

- Offer replacement equipment upon request.

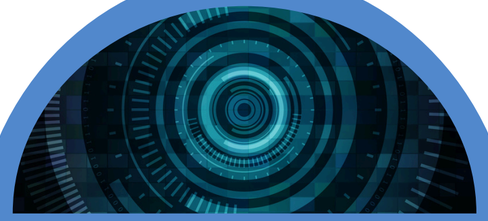
COMPANY CAPACITY

We aim to build a robust ecosystem that ensures customer satisfaction and peace of mind

SSTS develops a quality management system and service products in compliance with **ISO 9001:2015 standards**

1

MANAGEMENT SYSTEM



Adopting, swiftly accessing, and continuously updating the latest technologies from leading tech firms

2

TECHNOLOGY

Our personnel are trained and certified by technology vendors in the IT sector, with levels ranging from Associate to Expert

3

HUMAN RESOURCES

A trusted strategic partner of leading IT companies in market expansion efforts in Vietnam

4

PARTNER

IN COMPLIANCE WITH ISO 9001:2015

Overview:

> In 2024, SSTS Joint Stock Company was honored to receive ISO 9001:2015 certification for providing consulting, design, deployment, installation, and operation services for IT systems
>
> This marks a significant milestone for SSTS, representing a new step forward in strengthening our position and expanding internationally

Consulting & Design Services

Deployment & Installation

IT System Operation

ISOCERT
Harmonyzation And Prosperity

CERTIFICATE
No. 9199301855065-QMS

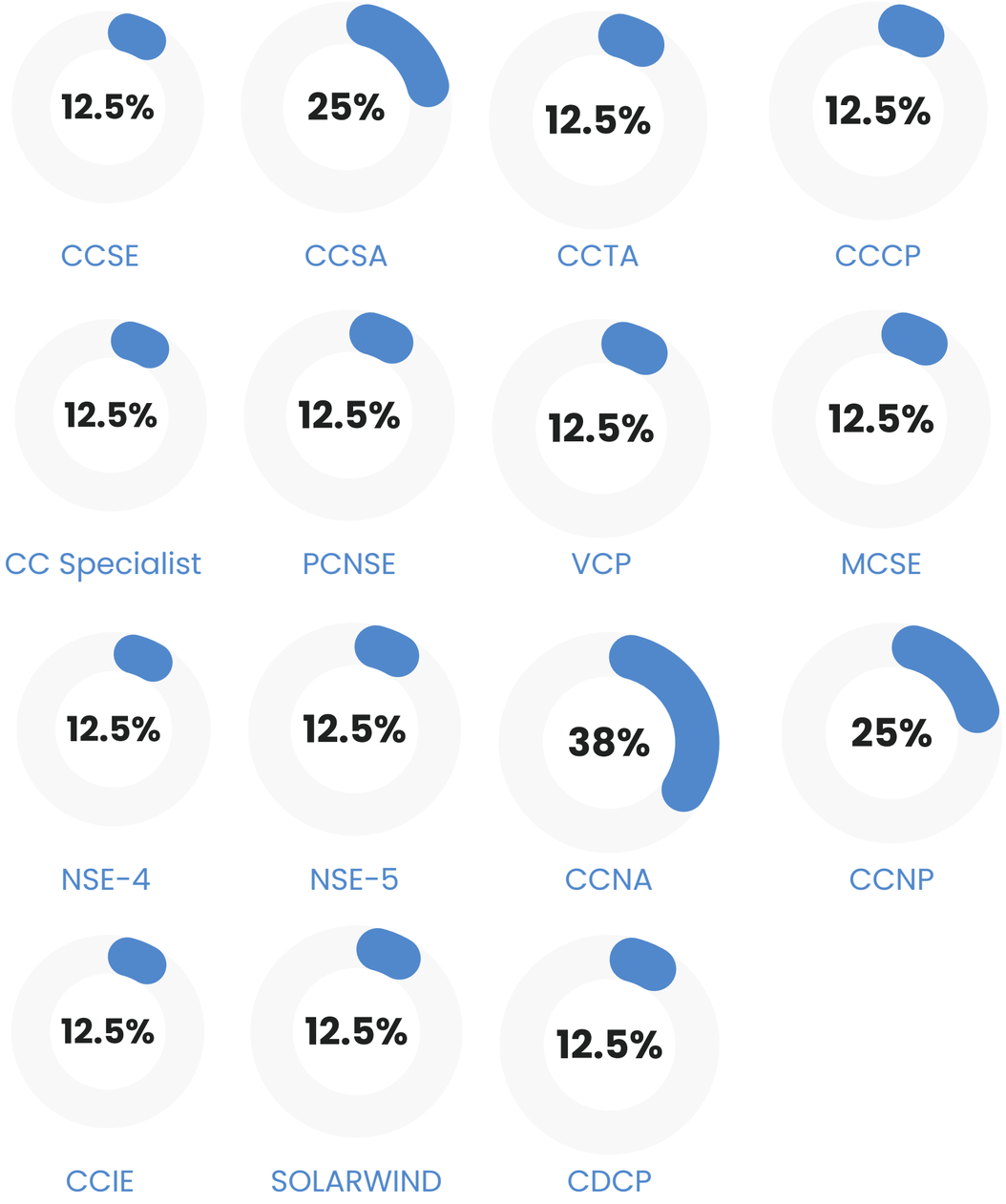
THIS IS TO CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OF
SMART SOLUTION AND TECHNICAL SERVICES JOINT STOCK COMPANY
Head office: 14th Floor, HM Town Building, 412 Nguyen Thi Minh Khai, Ward 05, District 3, Ho Chi Minh City, Vietnam.
Office: 898D Ta Quang Buu, Ward 5, District 8, Ho Chi Minh City, Vietnam.

Has been assessed and found to conform with requirements of the following standard:
ISO 9001:2015
SCOPE CERTIFIED:
Provision of consulting services for the design, implementation, installation, and operation of information technology systems.

Certification	: 21.Nov.2024
Issue date	: 21.Nov.2024
Expiration date	: 20.Nov.2027
Details in decision no	: 211124.12/QĐ-ISOCERT

Retrieval Information Code: 9199301855065
VICAS 067-QMS
ISOCERT ISO 9001:2015
DIRECTOR
MSc. Vu Hoang Tuan

Check the validity of the certificate: https://isocert.org.vn/tra-cuu-chung-chi-iso
ISOCERT INTERNATIONAL CERTIFICATION AND INSPECTION JOINT STOCK COMPANY
No.40 A Row, Block 12, Dinh Cong New Urban Area, Dinh Cong Ward, Hoang Mai District, Hanoi
Hotline: 1900.636.538, **Hanoi office:** 02473.036.538, **HCM office:** 02873.056.538, **Email:** contacts@isocert.org.vn, **Website:** http://isocert.org.vn



HUMAN RESOURCES CERTIFICATIONS

We are committed to attracting and developing top technical talent, continuously enhancing their expertise through specialized training programs and globally recognized certifications. This ensures the highest level of professionalism and efficiency in every project

With this approach, SSTS consistently delivers the best solutions, meeting even the most demanding customer requirements

PARTNERS AND CLIENTS

Strategic clients and partners developed by SSTS

CLIENTS **30+**

PARTNERS **50+**

PROJECTS **50+**

40% Service enterprises

40% Manufacturing Enterprises

20% Retail Enterprises

Over **30 clients** annually

More than 50 strategic partners

KEY PROJECTS

With a team of professional staff, regularly trained to enhance their capabilities, along with reliable solutions, SSTS Company has achieved remarkable accomplishments

SCB

Odonto Maxillo Facial Hospital

Nhon Trach 3&4 Thermal Power Plants

Sai Gon Paper Corporation

Children Hospital

Southern Airports Authority

Mirae Asset

Hanwha Life

NHON TRACH 3&4

THERMAL POWER PLANTS

Overall:

- *Nhon Trach 3 and 4 Power Plants are among Vietnam's key national LNG power projects, located in Phuoc Khanh Commune, Nhon Trach District, Dong Nai Province. The two plants have a total capacity of 1,624 MW and are equipped with General Electric's 9HA.02 gas turbines, one of the most advanced gas turbine technologies in the world.*

SSTS's Role:

- For this project, SSTS Joint Stock Company is responsible for the design, supply, installation, and commissioning of the DPS and LAN systems.

SAI GON PAPER CORPORATION (SGP)

Overall:

- *Founded in 1997, Saigon Paper has established two manufacturing plants, My Xuan 1 and My Xuan 2, located in My Xuan A Industrial Park (Tan Thanh District, Ba Ria - Vung Tau Province), with a total production capacity of 48,360 tons/year for consumer paper and 224,640 tons/year for industrial paper.*

SSTS's Role:

- Supplied Fortigate-201F Firewall for three sites (head office, DR site, and My Xuan plant).
- Provided deployment, configuration, and system migration services to new devices.
- Providing periodic maintenance and extended warranty services for server and storage systems.
- Providing a CCTV system for the plant.

CHILDREN HOSPITAL

Overall:

- *Children's Hospital 1, headquartered in Ho Chi Minh City, is one of the leading medical facilities specializing in pediatric healthcare in Southern Vietnam. With over a decade of operation, Children's Hospital 1 has established a strong reputation and credibility within the medical community.*

SSTS's Role:

- Inspecting, assessing, and optimizing the network system
- Consulting on firewall segmentation policies
- Inspecting and troubleshooting issues with the camera and Wi-Fi systems
- Inspecting and troubleshooting issues with the call center system
- Optimize and streamline Data Center infrastructure

THE UNIVERSITY OF FINANCE AND MARKETING

Overall:

- *The University of Finance - Marketing (UFM) is a public university in Southern Vietnam, specializing in finance and management education. The university is well known for its strengths in finance and marketing and is among the top economic institutions in the Southern region.*

SSTS's Role:

- Deployment of MX7000 server system
- Deployment of Fortigate-201F Firewall system
- Deployment of Dell EMC MX5108N, MXG610S Switch system
- Migration service to the new system
- System relocation service to a new site

EQUATORIAL HOTEL HO CHI MINH CITY

Overall:

- *Equatorial Hotel Ho Chi Minh City is a world-class 5-star hotel.*
- *Its modern meeting and conference facilities can accommodate up to 1,250 guests. Additionally, the hotel features a world-class fitness center with an outdoor swimming pool (including a floating bar), fitness services, spa, and massage treatments*

SSTS's Role:

- Providing maintenance services for server and storage systems
- Supplying Wi-Fi and CCTV systems

SOUTHERN AIRPORTS AUTHORITY

Overall:

- *The Southern Airports Authority operates under the Civil Aviation Authority of Vietnam, with its headquarters based at Tan Son Nhat Airport (Ho Chi Minh City)*

SSTS's Role:

- Supplied and implemented the CCTV system

Contact us

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